

Alexandra District Health Community Health Fees

As for all Victorian Community Health Services, Alexandra District Health is required to charge for allied health and nursing services based on government recommendations.

The level of fee paid depends on your level of income with people placed in low, medium or high income categories. The table below provides the Community Health income ranges which are based on the Centrelink Income Test for pensioners.

	Low	Medium		High
Individual	< \$39,089	> \$39,089	< \$86,208	> \$86,208
Couple	< \$59,802	> \$59,802	< \$115,245	> \$115,245
Family (1 Child)	< \$66,009	> \$66,009	< \$118,546	> \$118,546
	(plus \$6,206 per additional child)			

When you have your initial discussion with our Intake Officer they will discuss any possible fees.

If you consider that you are unable to afford the fee or are experiencing financial difficulty please discuss with the Intake Officer or your treating clinician at any time while receiving services.

No-one will be denied a service because they are not able to pay fees.

All consumers have the right to discuss the fee they are being charged if they feel it is unfair or not affordable, either once the initial assessment has been made or at any time while they are receiving services.

Consumers may require or elect to have an advocate during any discussion on ability to pay, fee reduction or waiver.

Please feel free to discuss this with your clinician or visit our Feedback and Complaints area on our website at <https://adh.org.au/feedback-and-complaints/> to print off a feedback form or complete it online.

The table on page 2 provides a summary of ADH's community health fees.

ADH Community Health Fees as of November 2021

Service Type	Low income	Medium Income	High Income
Community Health - Allied Health (Adults) <ul style="list-style-type: none"> • Community Health Nursing • Dietitian • Occupational Therapist • Physiotherapist • Speech Pathologist 	\$10	\$16	\$106 per hour
Community Health – Allied Health (Financially dependent children) <ul style="list-style-type: none"> • Dietitian • Occupational Therapist • Physiotherapist • Speech Pathologist 	Nil	\$16	\$106 per hour
Community Health – Counselling Case Work <ul style="list-style-type: none"> • Counsellor • Psychologist • Social Worker 	Nil	Nil	\$106 per hour
Intake Officer	Nil	Nil	Nil
District Nursing	\$3.90 per visit	\$3.90 per visit	\$97 per hour
Group Programs	\$8 per session	\$8 per session	\$15 per session